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For more information about
how you can participate,
please call the Florida SHOTS
enrollment desk at

(877) 888-SHOT

Bin A-11, 4052 Bald Cypress Way
Tallahassee, FL 32399-1719
FAX (850) 922-4195
E-MAIL flshots@DOH.state.fl.us
www.flshots.com



Bureau of
Immunization



I-Trends

Celebrating 2007 Successes Data Upload, School Enrollments, WBT Among Highlights

As we look back on 2007 and plan for 2008, we'd like to thank thousands of health-care providers statewide for inputting information in the registry and promoting Florida SHOTS™ use with their colleagues. We applaud all that you do on behalf of protecting and improving children's health.

At Florida SHOTS, we continually strive to add features, streamline, and improve the registry so that it's the most reliable, user-friendly tool it can be. With that mandate, there were several successes in 2007 that will continue to build the registry's data repository and increase efficiencies in the system.

Data Upload Dynamics

By now, many of you have heard about data upload. In a nutshell, here's how it works. Florida SHOTS partners with medical software companies that provide billing, practice management, or electronic medical record software to clients in Florida. Those companies create an interface (an extraction tool), that pulls out the shot information an office is already entering into that software, and compiles the data to send to the registry. This tool is a huge help to offices that are trying to capture historical

information from existing records for input into Florida SHOTS without having to re-key all of those shots. (Check out our certified provider list, below, to see which companies are currently involved in data upload.)

Now that we have so many software companies onboard, we've been rolling out to our enrolled providers who use those programs. As a result, approximately 30% of the shots added to the registry in the last twelve months have come in through data upload. More than 7 million shots total have been uploaded this way. That's huge. Our goal is to achieve 50% of the shots coming in through data upload by the end of 2008.

If your software company is on the list and you would like more information about participating in data upload, please contact the Florida SHOTS implementation specialist, Holly Graff, at 904-755-5167.

School Enrollments Soar

Another dynamic tool that debuted in 2007 was the system-certified electronic 680. The electronic signature version of the 680 contains all of the

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These software companies have created data exchange capabilities between Florida SHOTS and their EMR, practice management, or billing software. We appreciate their partnership!



Florida Shots™
CERTIFIED PROVIDER

- Athena Health
- Automated Medical Systems
- AutoMedicWorks
- Bond Technologies
- CollaborateMD/Claimgear
- eClinical
- e-MD
- Electronic Healthcare Systems
- EncounterPro
- Medappz
- MediTab
- Mysis Healthcare Systems
- NCG Medical (*Perfect Care*)
- NextGen
- Office Practicum
- Practice Partner—McKesson
- TriMed Technologies
(Expert Practice Manager)
- VipaHealth Solutions (*SmartEMR*)
- Visionary
- Allscripts*
- Amazing Charts*
- Avisena*
- GE Medical*
- Sage*

*in development

Welcome Aboard!

We here at Florida SHOTS would like to wish a warm welcome to all of the new practices that have recently enrolled. In this issue we are highlighting another long-term member of Florida SHOTS who is a new data upload participant. Shirley Josee, Medical Assistant, Gentle Medicine Associates in Boynton Beach, recently shared with us about her experience with data upload.

“We found out about data upload through the newsletter, and I looked up information about it on www.flshots.com. Our office uses MediTab software, and Diane McLeod (Florida SHOTS Technology Field Rep) worked with them and with us to set up the

linkage. Now our software automatically sends our shot data daily to Florida SHOTS. If we give the shot today, it will show up on Florida SHOTS tomorrow. If one of our patient’s parents needs an updated 680 right away, we enter that information manually into the system and print them a 680 from the registry.

I’ve recommended Florida SHOTS to several other doctors. I use the registry for several things such as printing blue forms and determining whether it’s too early or too late to give a vaccine (e.g., with the hepatitis B series). Florida SHOTS is simple to use, and it’s an excellent program!”

Top 10 Spotlight

We’d like to commend the following practices for hitting our “Top 10 by Daily Usage” chart as of December 7, 2007. Thank you for your support of the registry!

Traditional Partners:

1. Pediatric Professional Associates—Miami
2. Island Pediatrics—Orange Park
3. Carithers Pediatrics Group—Jacksonville
4. Altamonte Pediatrics—Altamonte Springs
5. Family Health Centers of Southwest Florida—Ft. Myers

Upload Partners:

1. Pediatric Associates PA—Lauderdale Lakes
2. Florida Health Care Plans—Holly Hill
3. Children’s Medical Center III—Hollywood
4. Martin Memorial Pediatrics—Jensen Beach
5. US Air Force Immunizations Clinic—Eglin AFB

You Said It

It’s always nice to know what others who are enrolled in Florida SHOTS have to say about the program. So each issue we’ll share with you what some of our top users think about the registry. This feature interview was conducted with Clark Buurma, Administrator, Lakeside Pediatrics, in Lakeland.

What do you think is the best feature of the registry for your office?

Having access to previous shot records. More and more of them are being added by the Department of Health and other offices, which makes it easier to confirm the shots that parents say that their kids have gotten.

What do you think is the best feature of the registry for your patients?

Continuity of care. You don’t want patients to have to get unnecessary shots just because you’re not sure whether they’ve had them.

How have you implemented Florida SHOTS into your daily workflow?

We sent out a directive mandating that our staff use Florida SHOTS then made sure that all of the medical assistants had access to the system

and were trained. As the staff gives injections, they log them into the registry. Additionally, we have a part-time person who checks the schedule for the following day’s well-check appointments and enters any missing historical data for those patients into Florida SHOTS. When the staffer find shots in the registry that we don’t have in our system (e.g., immunizations given by the county health department), she records those shots in our records.

One of our assistants has made a list of public and private Polk County schools and is contacting them to see which ones have access to Florida SHOTS. She has given information to two to three schools already about how they can enroll in the registry. I’m looking forward to all of our schools participating. We’ve also started completing the system-certified 680s.

If another doctor’s office were to call and ask you why they should enroll in the registry, what would you say?

Using Florida SHOTS helps you provide the best possible care for your patients. If you want to know you have all the most up-to-date information, then you can check the registry.

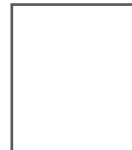
Did You Know?

Currently, 70% of all children in Florida ages 0 to 6 years are in the registry with at least two vaccinations. This is great progress toward meeting the CDC’s Healthy People 2010 goal of having 95% of this population with at least two vaccinations in the registry. Thank you to all of our participating providers!

Tech Tips

Q: Once I enter the shot records for a patient into Florida SHOTS, do I still have to write out a D.H. 680 blue form?

A: Printing blue forms, or creating a system-certified blue form, is a major benefit of using Florida SHOTS. Once you’ve entered the data into the system, you never need to write out a 680 for that patient again. You may choose to print it from the system onto blue paper, which you can order for a minor shipping charge directly from the Department of Health Warehouse. (Call 877-888-SHOT for ordering information.) You may also certify the record as complete in the system so that when anyone accesses that patient’s information in the future, they know that the shot record is complete.



The Florida Department of Health Bureau of Immunization
Bin A-11, 4052 Bald Cypress Way
Tallahassee, FL 32399-1719

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I-Trends Celebrating 2007 Successes

same important shot records of its printed companion, but this 680 lives online.

The electronic signature 680 is available and accessible to any school or licensed child-care center enrolled in Florida SHOTS. By administrative rule 64D-3.046, F.A.C., facilities can now accept electronically certified 680s. This enables enrolled facilities to search for and print certified form 680s without the extra step of having to contact doctors' offices or parents for missing records.

Since September 2007, Florida SHOTS has been actively marketing to school and child-care center contacts at facilities serving preschool and elementary through college-aged students. The campaign makes these groups aware of the registry and the electronic signature system-certified 680, and it encourages their enrollment in Florida SHOTS. The marketing has met with phenomenal response from around the state with enrollment requests coming in daily.

Web-Based Training Overhauled

While the previous Web-based training (WBT) was a comprehensive resource for participating offices, we heard from many that they were unable to spend the time needed to complete all of the modules. Additionally, offices often didn't know which modules they had already finished.

Our training staff was charged with several tasks: Shorten the WBT. Separate out required modules that offices need to get started using

the registry from those that will help experienced participants take advantage of additional tools (e.g., assessing immunization levels). Find a way to show offices which modules they've completed.

The staff responded with a complete overhaul, which has significantly shortened training time. We've cut the WBT by two-thirds, with only 10 training modules now required. When training, you'll be able to see which modules you've completed and those that need to be finished. And as soon as someone in your organization has completed the 10 required modules, your account will be activated.

If you've got new office staff that need refresher training, or you've never completed the WBT in your office because it took too much time, please try it again.

More to Come in 2008

These highlights are but a few of the enhancements that have been made in the registry during 2007, and we're not slowing down. Improvements and new functionality are continually in development at Florida SHOTS, and we'll have many more advances in 2008.

If you have questions about the registry, call 877-888-SHOT (7468) or email flshots@doh.state.fl.us. Our help desk is here to assist you Monday through Friday, 8 a.m. to 5 p.m. Eastern. If you are not yet participating in the registry, we'd like you to know that enrollment, training, usage, and help desk assistance are all free. Join us!

Upload Update

We've rocketed past the **6 million** mark and have now exceeded **7 million** shot records added to the registry via data upload.

Call 877-888-SHOT or visit the Data Exchange page in the Resources section of www.flshots.com to learn more about private provider data upload, a process that exports immunization information from current electronic files and transfers it for import into the Florida SHOTS registry.

YES, please contact me to schedule a visit with a regional coordinator to enroll in Florida SHOTS.

Sign me up for electronic copies of *SHOTS Tracker*.

EMAIL 1: _____

EMAIL 2: _____

CONTACT NAME: _____

OFFICE NAME: _____

ADDRESS: _____

CITY: _____

COUNTY: _____ ZIP: _____

PHONE: _____ FAX: _____

EMAIL: _____

NL:V4:I1

How Do I Enroll in Florida SHOTS?

SIGN UP TODAY!

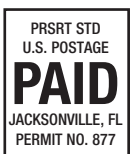
Fill out this information card and mail it back to us. Please include proper postage.

Call **(877) 888-SHOT**, or send an email to the help desk at flshots@doh.state.fl.us if you need more information.

So many enrollment options... and they're all FREE!



The Florida Department of Health Bureau of Immunization
Bin A-11, 4052 Bald Cypress Way
Tallahassee, FL 32399-1719



Now Available Online:

Easy Enrollment Form

www.flshots.com

Got an Opinion?

We'd love to hear what you think about Florida SHOTS. A private research company is conducting a survey of all immunization providers in the state of Florida. Whether you currently use the registry or not, we want your input about your immunization practices and your perceptions of Florida SHOTS' features and benefits. Your feedback will be used as we move forward to refine the system to best meet your needs.



All responses will be entered in a drawing to win a **\$250 American Express gift certificate**

(one entry per office) awarded by the

research firm. You may designate anyone in the office who is knowledgeable about your immunization practices to respond. To participate go to

www.brunetgarcia.com/shots_survey. If

you cannot access the survey online, call **Jenny Camet** at **904-346-1977** to request a faxed copy of the survey.