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How Do I Enroll
in Florida SHOTS?

For more information about how you can participate, please call the Florida SHOTS enrollment desk at

(877) 888-SHOT

Bin A-11, 4052 Bald Cypress Way
Tallahassee, FL 32399-1719
FAX (850) 922-4195
E-MAIL flshots@DOH.state.fl.us
www.flshots.com



Bureau of
Immunization



I-Trends

The Results Are In!

Florida SHOTS recently conducted a statewide online survey of all immunization providers, whether they currently use the registry or not.

Thank you to all of you who participated in the survey. You've given us some great insights into the system. Everyone who completed the survey was entered in a drawing for a \$250 American Express gift certificate. Congratulations to Anna Allen, ARNP, of Wildwood Medical Center who was the lucky winner!

Here are some of the highlights from the survey.

Benefits/Incentives to Participation in Florida SHOTS

Offices were asked about the level of importance of certain benefits/incentives to participation in Florida SHOTS. We added the "very important" and "important" rankings to determine the following top five benefits:

1. Immediate access to a child's immunization status—98%
2. Access to computer-generated reports of a child's immunization history and status accepted by schools, day care, camps, etc., as valid document—97%
3. Time/cost savings of printing computer-generated standardized immunization records

- vs. manual record pulling and hand writing immunization on each shot record card—93%
4. Future school access to electronically certified 680s—93%
5. Toll-free assistance help line—89%

Florida SHOTS Features and Their Level of Importance

Participants were asked to rate 14 Florida SHOTS features and that feature's level of importance to their office. We added the "very important" and "important" rankings to determine the following top five features:

1. Ease of access—97%
2. Immunization status screen—96%
3. More complete records for our own files—94%
4. Ease of entering data—91%
5. Availability of the system 24 hours a day—91%

Implementation and Utilization

Entering Data: Nurses continue to be the most common position responsible for inputting information in Florida SHOTS (43% of responses). Others who input data include office managers (8%); administrative staff (6%); or other staff or a combination of nurses, administrative staff, and office managers (31%).

See **RESULTS** page 3

These software companies have created data exchange capabilities between Florida SHOTS and their medical software. We appreciate their partnership in our efforts to increase Florida's childhood immunization levels.

- **Automated Medical Systems**
- **AutoMedicWorks**
- **Bond Technologies**
- **Electronic Healthcare Systems**
- **JMJ Technologies**
- **MediTab**
- **NCG Medical**
(Perfect Care)
- **Office Practicum**

- **TriMed Technologies**
(Expert Practice Manager)
- **VipaHealth Solutions**
(SmartEMR)
- **Amazing Charts***
- **e-MD***
- **Practice Partner—McKesson***
- **Practice Today***
- **SynaMed***
- **Visionary***

*in development



Florida Shots
CERTIFIED PROVIDER

You Said It

It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. So each issue we'll share with you what some of our top users think about the registry. This feature interview was conducted with Laura Myers, RN Team Leader, MIMA Pediatrics, in Indialantic, Florida.

What do you think is the best feature of the registry for your office?

I love having the availability of all of the records at my fingertips. With Florida SHOTS, all of our shots are in the system, and I don't have to track down the paper charts. When parents call, I can look up the shots from my computer. Also, we can print the blue forms by the time the parent is done checking out. Entry is so fast.

What do you think is the best feature of the registry for your patients?

We can give accurate records in a short turnaround time. It used to take us two to four days to get the records ready (to pull the chart and fill out the 680 by hand). Now, parents can call in, and I call pull up and print the 680 in between phone calls and patient duties.

How have you implemented Florida SHOTS into your daily workflow?

We've done a combination of things. We started on Florida SHOTS toward the end of last summer. I started with kids age 5 and

under in alphabetical order, and got all their shots entered for kindergarten registration. I'm now working on ages 6 and up, A to Z.

Also, every time a patient gets shots, we enter them in. I look before the day is over to see who will be in the following day, and if necessary, I load their previous shots so that when they get their new shots, I can enter the new ones and print the record. It's really quick and easy and not a workload burden.

If another doctor's office were to call and ask you why they should enroll in the registry, what would you say?

Florida SHOTS is an efficient way to keep track of shots, and it's easier than any other system that we have at our disposal. It cuts back on the time our staff spends documenting and doing forms. I'm very pleased. We've had some children who were older when they came to us, and their previous physicians never responded to our requests for medical records, but I found them in Florida SHOTS. We then knew what to give because we knew what shots they had.

Once an office starts using the registry, they'll like it enough to continue. Don't worry about getting all of your historical information in right away. Start with the kids coming in and just enter that day's shots and see how easy it is.

Welcome Aboard!

We here at Florida SHOTS would like to wish a warm welcome to all of the new practices that enrolled during the months of March and April 2007. We spoke with one of those new users, Althea Whitehead, Assistant Nurse Manager of Level 1 and 2 Nurseries at St. Vincent's Medical Center in Jacksonville, Florida, about the registry. Here's what Althea had to say:

"One of our pediatricians told us about the registry during a pediatrics meeting in which we were talking about giving the Hep B shot prior to discharge from the hospital nursery. All of our pediatricians pushed for Florida SHOTS so that when babies come for their follow-up visits, they can make sure those babies have had that shot. Entering immunization information in Florida SHOTS is very important, because so many babies fall through the cracks. Even if the mom doesn't keep up with the information,



Stacy Wells, BSN; Althea Whitehead, ANM; and Stephanie Fields, Unit Clerk

it's in the registry. Also, you can print the immunization history for the moms, so they know what shots need to be given and when.

Everyone has been so nice. Enrolling was a very easy process. We started April 9, and we haven't had a problem since. I feel comfortable that if I ever need assistance, I can pick up the phone and call Florida SHOTS for help."

Did You Know?

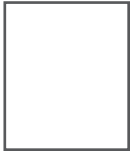
The Florida SHOTS help desk is available to assist you from 8 A.M. to 5 P.M. Eastern, Monday through Friday. There is no charge for the call or the help. If you have questions about the registry or a technical issue for which you need assistance, please don't hesitate to call. We are here to serve you!

(877) 888-SHOT

Tech Tips

Q: My password has expired, and I'm locked out of Florida SHOTS. How can I get back in?

A: Your local organization administrator is able to reset passwords for everyone in the organization. If for some reason the administrator is not able to help you, please call the Florida SHOTS help desk at 877-888-SHOT (7468). They can assist you with password reset or any other questions you have regarding the registry.



The Florida Department of Health Bureau of Immunization
Bin A-11, 4052 Bald Cypress Way
Tallahassee, FL 32399-1719

RESULTS from page 1

I-Trends

The Results Are In!

Registry Usage: Forty-three percent of respondents indicated they enter immunizations daily into the registry. Another 18% enter data at least once a week and 9% at least once per month. Nineteen percent don't input information in the system but only view what is already there.

Those who use the registry daily or once a week were asked to list the biggest benefits of regularly entering shots in the registry. There were 99 responses given which included:

1. Continuity of care is the biggest benefit. It is a convenient way to monitor our patients' immunization status, thus ensuring they remain up to date.
2. It's wonderful to be able to check compliance with current immunization guidelines.
3. We never duplicate giving shots because the parent didn't bring in any records and insisted the child didn't have the shot.
4. We love having immunization information readily accessible.
5. You cut back on error.
6. We can give our patients their immunization records at the end of their visit and we don't have as much catch-up work at the end of the day.
7. The biggest benefit is being able to print blue forms when patients are waiting. Checking shot dates on transfer patients who have not brought a blue form is very helpful.
8. You can be sure of what the child needs versus what the parent says. Sometimes the parents are not sure.
9. By entering daily, our records are kept up to date. It's quicker and easier to enter a day's shots rather than a shot history.
10. Knowing the immunizations are in a system that can easily be accessed even if the chart is not available. It also makes 680 forms so much easier and less time consuming.

Upload Update

More than 4.45 million shot records have been uploaded into the registry as of April 26, 2007!

Call 877-888-SHOT or visit the Data Exchange page in the Resources section of www.flshots.com to learn more about private provider data upload, a process that exports immunization information from current electronic files and transfers them for import into the Florida SHOTS registry.

Top 10 Spotlight

We'd like to commend the following practices for hitting our "Top 10 by Daily Usage" chart as of April 19, 2007. Thank you for your support of the registry!

Traditional Partners:

1. Island Pediatrics—Orange Park
2. Pediatric Professional Associates—Miami
3. Alliance Pediatrics—Gainesville
4. Altamonte Pediatrics—Altamonte Springs
5. Family Health Centers of Southwest Florida—Ft. Myers

Upload Partners:

1. Pediatric Associates PA—Lauderdale Lakes
2. Florida Health Care Plans—Holly Hill
3. Children's Medical Center III—Hollywood
4. Milla Pediatrics—Gainesville
5. Eglin Air Force Base Immunizations Clinic

YES, please contact me to schedule a visit with a regional coordinator to enroll in Florida SHOTS.

Sign me up for electronic copies of *SHOTS Tracker*.

EMAIL 1: _____

EMAIL 2: _____

CONTACT NAME: _____

OFFICE NAME: _____

ADDRESS: _____

CITY: _____

COUNTY: _____ ZIP: _____

PHONE: _____ FAX: _____

EMAIL: _____

NL:V3:I3

How Do I Enroll in Florida SHOTS?

SIGN UP TODAY!

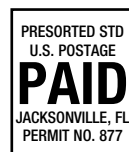
Fill out this information card and mail it back to us. Please include proper postage.

Call **(877) 888-SHOT**, or send an email to the help desk at flshots@doh.state.fl.us if you need more information.

So many enrollment options... and they're all FREE!



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Now Available Online:

Easy Enrollment Form

www.flshots.com

Florida SHOTS Enrollment: Fast. Easy. Free.

Florida SHOTS (*State Health Online Tracking System*) is a free, statewide, centralized electronic immunization registry that helps health care providers and parents keep track of immunization records. Enroll today at www.flshots.com.

E-Tracker

To receive this newsletter via email as well as regular mail, please fill out and return the tear-off card included in this newsletter. Include as many email addresses as you would like to receive the newsletter.

