

# SHOTStracker

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If you would like more information  
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The Florida Department of  
Health Bureau of  
Immunization

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## I-TRENDS

# 2005 Florida SHOTS Statewide Online Survey Results

Florida SHOTS conducted a statewide online survey from late May to early July 2005. We asked a private research company to conduct the survey of all immunization providers, whether they currently use the registry or not. The input of immunization providers and their perceptions of the features and benefits of Florida SHOTS is very important to us as we move forward to refine the system to best meet your needs as providers.

Thank you to all of you who participated in the survey. You've given us some great insights into the system. Everyone who completed the survey was entered in a drawing for a \$250 American Express gift certificate. Congratulations to Dr. Anselmo Humaran from Miami who was the lucky winner!

Here are some of the highlights from the survey. Data is statistically significant at a 95% level of confidence and a confidence interval of plus or minus 8.7%.

The respondent sample covered a good geographic spread of urban, suburban, and rural areas, and population size. The majority of respondents work in individual or group practice settings, with more than 84% of the respondents working in a pediatric specialty. The average respondent administers 81 to 160 shots per month to children between the ages of 0 and 35 months.

## BENEFITS/INCENTIVES TO PARTICIPATION IN FLORIDA SHOTS

Offices were asked about the level of importance of certain benefits/incentives to participation in Florida SHOTS. The top five benefits chosen were:

1. Immediate access to a child's immunization status (98%)
2. Access to computer-generated reports of a child's immunization history and status accepted by schools, day care, camps, etc., as valid document (97%)
3. Time/cost savings of printing computer-generated standardized immunization records

vs. manual record pulling and hand writing immunization on each shot record card (95%)

4. Information regarding which immunizations are due (85%)
5. Toll-free assistance help line (80%)

## EXPERIENCE WITH TRAINING AND HELP DESK SUPPORT

Ninety-four percent of respondents have received training from the Florida SHOTS staff or assistance from the Florida SHOTS help desk. Seventy percent of respondents are "Very Satisfied" with the training they received, and an additional 23% are "Satisfied." Sixty-five percent of respondents are "Very Satisfied" with the help desk, and an additional 24% are "Satisfied."

## FLORIDA SHOTS FEATURES AND THEIR LEVEL OF IMPORTANCE

Participants were asked to rate 15 Florida SHOTS features and that feature's level importance to their office. The top 5 features selected were:

1. Ease of entering data (94%)
2. Ease of access (93%)
3. More complete records for our own files (93%)
4. Immunization status screen (91%)
5. Increased opportunities to immunize (87%)

## OTHER COMMENTS

Respondents were asked whether they had any other comments about Florida SHOTS. Here are a few of those responses:

1. We love it.
2. Keep up the good work.
3. Very good and easy way to trace immunization records.
4. I think every office should use Florida SHOTS!!!!
5. Great system, forward-thinking solution, should have had it five years ago.
6. You do a wonderful job.
7. Excellent program.
8. Thank whoever's idea this program was!!!

SEE SURVEY page 3

## Top 20 Spotlight

We'd like to commend the following practices for hitting our "Top 20 by Daily Usage" chart as of August 9, 2005. Thank you for your support of the registry!

1. Pediatric Professional Associates, Miami
2. Pediatric Associates of Lakeland
3. Lake Pediatrics—Mt. Dora
4. Diagnostic Clinic, Clearwater
5. Westchester Pediatric, Miami
6. Central Florida Pediatrics—Lake Mary
7. Dr. Yahia A. Rahim, Panama City
8. Carithers Pediatric Group, PP, Jacksonville
9. Suncoast Pediatrics, Largo
10. David Weiss, MD, PA, Jacksonville
11. Cyril C. Wong, MD, LLC, Brooksville
12. Healthpoint Medical Group, Brandon
13. North Florida Pediatrics Associates, Tallahassee
14. UF Pediatric Primary Care, Gainesville
15. Sunshine Pediatrics, Bay, Panama City
16. Central Florida Pediatrics—Orange City
17. TLC Pediatric Adolescent Medicine, Orlando
18. Julia Oliveira Martinez, MD, Pembroke Pines
19. Health Resource Alliance—Zephyrhills
20. ORH Pediatric Outpatient Practice, Orlando

## You Said It

It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. So each issue we'll share with you what some of our top users are saying about the registry. This issue's feature interview was conducted with Isbel Muniz, Medical Assistant, Westchester Pediatrics in Miami, whose office enrolled in early 2005.

### What do you think is the best feature of the registry for your office?

Florida SHOTS saves us a lot of time. We have seven doctors, and it's really fast to go into the registry, click, and print out the blue forms. Before Florida SHOTS, every nurse in the office would do blue forms, but now, I am able to produce them for the whole office.

### What do you think is the best feature of the registry for your patients?

Florida SHOTS is great for organizing the vaccination information, and they don't have to come back to get the forms. The computer

avoids mistakes that might be made writing forms by hand.

### If another doctor's office were to call and ask you why they should enroll in the registry, what would you say?

The registry saves time. From year to year, you accumulate your database. A patient who has switched from another practice doesn't have to wait for medical records to be sent between providers. Knowing how busy every office is, it saves a lot of time.

And the people at Florida SHOTS are very helpful. Any time there have been little discrepancies, I call, and they answer and help right away.

### What process do you use to input your patients into the registry?

Our office enters records as patients come in for visits. All patients seen that day get entered at the end of the day unless they need an updated shot record that day for school, then I enter them right away.

## Did You Know?

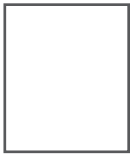
Approximately 16,000 to 17,000 reminder/recall notices are sent out from Florida's central registry each month to parents of children age 14 months to remind them of their fourth DTaP booster.

## Tech Tips

**Q:** I've noticed some differences in the information that prints from the SHOTS registry onto the blue form. Why have things changed?

**A:** Updates and improvements have been made to the DH 680 or blue form to print the word "Complete" where a child has completed a series with fewer than the doses required for the routine schedule. An example of this includes printing the word "complete" for the Haemophilus Influenzae type B (Hib) series when the child completes the series with 3 doses of PRP-OMP vaccine rather than with a vaccine type that requires 4 doses for completion.

Our latest software release is primarily a significant update to the algorithms that calculate whether or not vaccinations have been administered according to acceptable intervals. A full list of enhancements to the algorithms can be downloaded from the home page at [www.flshots.com](http://www.flshots.com).



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## Field Trainer Focuses Her Work on Florida SHOTS

Bureau of Immunization staffer Joy Carriger is focused on delivering top-notch, in-person training to medical providers throughout the state of Florida. Joy is available to assist those who prefer the attention of a personal training session in their office to the Web-based and computer-based training alternatives now available.

Welcome Joy, and call her today at 877-888-SHOT(7468) if you'd like her to help train your staff to get the most of the Florida SHOTS registry.



## Welcome Aboard!

We here at Florida SHOTS would like to wish a warm welcome to the 192 practices that enrolled during the months of June and July 2005. Recent enrollee Missy Cumbie, LPN, Marianna Pediatric Associates in Marianna, says this about Florida SHOTS:

"I found out about Florida SHOTS when I called a doctor's office down south needing a child's shot record. The doctor's office told me about Florida SHOTS, and I checked into it from there. Our office enrolled because Florida SHOTS helps us cut down on paperwork with the blue forms, and we don't have to spend so much time making phone calls to find shot records. I would definitely recommend the system to other offices and think it will be beneficial to their offices. I'm very excited about getting this started. Even though we're a small office in a rural area, we're really benefiting from it."

[SURVEY from page 1](#)

### I-TRENDS

## 2005 Florida SHOTS Statewide Online Survey Results

9. Florida SHOTS has been a great help in letting us be able to get new patients' immunization records when they present to the office without a copy. Thank you.
10. Great concept!
11. I think that it is a great system, and I'm glad that we were enrolled.
12. I think Chris Smith and everyone at the hot line are outstanding. They always answer my questions promptly.
13. We love it here at Halifax Keech Health Center.
14. It's an excellent asset to our practice.

- YES, please contact me to schedule a visit with a regional coordinator to enroll in Florida SHOTS.
- Sign me up for electronic copies of *SHOTS Tracker*.

EMAIL 1: \_\_\_\_\_

EMAIL 2: \_\_\_\_\_

CONTACT NAME: \_\_\_\_\_

OFFICE NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

COUNTY: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

EMAIL: \_\_\_\_\_

NL:V1:18

## How Do I Enroll in Florida SHOTS?

### SIGN UP TODAY!

Fill out this information card and mail it back to us. Please include proper postage.

Call **(877) 888-SHOT**, or send an email to the help desk at **flshots@doh.state.fl.us** if you need more information.

So many enrollment options... and they're all FREE!



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NOW AVAILABLE ONLINE:

## Easy Enrollment Form

[www.flshots.com/Providers.html](http://www.flshots.com/Providers.html)

## Florida SHOTS Enrollment: Fast. Easy. Free.

Florida SHOTS (State Health Online Tracking System) is a free, statewide, centralized electronic immunization registry that helps health care providers and parents keep track of immunization records. Enroll today at <http://www.flshots.com>.

### E-Tracker

To receive this newsletter via email as well as regular mail, please fill out and return the tear-off card included in this newsletter. Include as many email addresses as you would like to receive the newsletter.

