

# SHOTStracker



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If you would like more information about how you can participate in Florida SHOTS please contact

The Florida Department of Health Bureau of Immunization

Bin A-11, 4052 Bald Cypress Way  
Tallahassee, FL 32399-1719  
PHONE (877) 888-SHOT  
FAX (850) 922-4195  
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## I-TRENDS

# Electronic SHOTS Training Is Here. . . No Wait Required!

As part of an ongoing effort to expand the use of Florida SHOTS, we are thrilled to announce the launch of two new training options for health care providers: Web-based training (WBT) and computer-based training (CBT). These new options have made training fast, easy, and at your convenience.

### PATIENTS FIRST SUCCESSFULLY PILOTS NEW COMPUTER-BASED TRAINING

Before we release new technology to our constituents, there is always a pilot group that tests the product. Jeff Bumgarner, Clinical Coordinator, Patients First in Tallahassee was one of the first to try computer-based training (CBT).

Jeff first found out about Florida SHOTS during a HEDIS immunization audit. The auditor was able to find additional immunization information for his patients in the Florida SHOTS system and passed the information along to Jeff. Intrigued, Jeff googled Florida SHOTS, found [flshots.com](http://flshots.com), and enrolled in the registry.

"We do a fair amount of immunizations, especially seventh grade shots. As a walk-in clinic, we get many patients who need their shots at the last minute for school. We also do a lot of kindergarten physicals. Many times the parent has very poor documentation of shots or doesn't have the data necessary for the blue form. It's challenging to read illegible or poor copies of shot records. The Florida SHOTS database contains information that is organized and accessible."

When offered the opportunity to try out the new Florida SHOTS computer-based training, Jeff took it. "When it comes to training, I like to work at my own pace. With CBT, I could move at my own speed,

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"Health care providers who are enrolled in Florida SHOTS can now take advantage of a free, easy-to-use, online or CD tutorial that familiarizes them with the immunization registry," says Susan Lincicome, Director, Florida SHOTS. "Both electronic training options teach users how to work through all aspects of Florida SHOTS using test patient data."

WBT and CBT are self-taught and self-paced programs. They allow health care providers to train at their convenience, twenty-four hours a day, seven days a week, without having to wait for in-person training.

"Our new electronic training options can now simultaneously provide training to an unlimited number of providers," says Lincicome. "Being able to quickly accommodate more providers will result in more data in the registry, which helps us meet our goals of ensuring that children are vaccinated correctly and on time."

### TRAINING OPTIONS AVAILABLE TO PROVIDERS

Here is a breakdown of the training options that are now available to all health care providers enrolled in Florida SHOTS.

#### In-Person Training

A trainer schedules approximately one hour with each office to walk the staff through using the Florida SHOTS system. The trainer is available to answer any questions as they arise during the training. Offices may have longer wait times before they can get on the system since trainers' schedules have to be matched to office schedules. Additionally, in-person training requires coordination of staff schedules so that all appropriate staff members are trained in one session. In-person training provides the most personal attention of all of the training methods.

#### Web-Based Training

Full training is available online. As soon as a provider calls and requests the Web-based training, the Bureau of Immunization staff provides information for getting on the Internet to do the

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## Top 20 Spotlight

We'd like to commend the following practices for hitting our "Top 20 by Daily Usage" chart as of June 9, 2005. Thank you for your support of the registry!

1. Pediatric Professional Associates
2. Diagnostic Clinic
3. David Weiss, MD, PA
4. UF Pediatric Primary Care
5. Westchester Pediatric
6. West Volusia Pediatrics
7. Health Resource Alliance—Zephyrhills
8. North Florida Pediatrics Associates
9. Lynne Ellis, MD, PA
10. South Florida Pediatric, CC
11. ORH Pediatric Outpatient Practice
12. USF Pediatrics
13. Healthpoint Medical Group
14. Mosolf Pediatrics, PA
15. Family Health Centers of SWF
16. Health Resource Alliance—Dade City
17. Carither's Pediatric Group, PP
18. Children's Medical Center, PP
19. Alvaro J. Dangond, MD, PA
20. Children's Health Center

## HELP WHEN YOU NEED IT

We welcome **Scott LeGardeur (left)** and **Mike Flanagan (right)** to the Florida SHOTS help desk. If you have a technical question about using Florida SHOTS or would like to request computer-based or web-based training, please email [flshots@doh.state.fl.us](mailto:flshots@doh.state.fl.us) or call the help desk at (877) 888-SHOT.



## You Said It

It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. So each month we'll share with you what some of our top users are saying about the registry. This month's feature interview was conducted with Lila Dawson, RN, USF Pediatrics, whose office enrolled in the fall 2004.

### What do you think is the best feature of the registry for your office?

The best part of Florida SHOTS for our office is being able to look up shot records for new patients. We have quick access to immunization information without having to call the health department to send records.

### What do you think is the best feature of the registry for your patients?

Florida SHOTS provides our patients with a nice way to keep all their records in one spot, so more of the patients' health care providers can access the information easily.

### If another doctor's office were to call and ask you why they should enroll in the registry, what would you say?

It's great to participate in a statewide system. The only thing that would make it better would be if it were national. Having more providers on the system would decrease the number of children who are re-immunized when they don't need to be. Many times, moms don't have a copy of the shot record with them and don't know the shots their child has had, so doctors take the precaution of immunizing again. With Florida SHOTS, our doctors can see the shots that have been administered and tracked in the registry.

### What process do you use to input your patients into the registry?

Each morning we prepare our charts for that afternoon's patients, and we enter information into Florida SHOTS for the patients who are coming in. Inputting information a little at a time makes it a very manageable process.

## Did You Know?

Web-based training (WBT) and computer-based training (CBT) for Florida SHOTS are now available. (See cover story.) Call 877-888-SHOT today for immediate WBT or CBT!

## Tech Tips

**Q:** What data is mandatory to update a shot record?

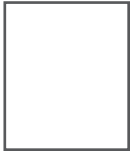
**A:** Updating an existing shot record is very simple. To update a patient's shot record from the vaccination screen, choose the vaccine administered (from a dropdown menu), and enter the date that the immunization was given. All mandatory information is now complete.

Win a \$250 American Express Gift Check –

## Survey Deadline Extended

The deadline for completing your Florida SHOTS immunization survey has been extended until Monday, July 11. The survey is designed to take less than 10 minutes of your time.

All responses will be entered in a drawing to win a \$250 American Express gift certificate (one entry per office), awarded by the research firm. Log on today to [www.brunetgarcia.com/survey](http://www.brunetgarcia.com/survey) (password: email2), and help us make Florida SHOTS the best tool it can be!



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### I-TRENDS

## Electronic Training Is Here. . . No Wait Required!

training. Offices can literally have access to training as soon as they call. WBT allows different staff members to train at different times, so no scheduling

coordination is required. Once training has been completed, the office notifies the state, and their account is activated. This is the quickest option for receiving training and getting onto the system.

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### PATIENTS FIRST SUCCESSFULLY PILOTS NEW COMPUTER-BASED TRAINING

repeat as needed, or continue on. It was very easy...just put in the CD and go. It only took about 20 minutes to get through the CD, and it was very straightforward."

Jeff concludes, "There was no downside to computer-based training. It couldn't be easier or better. Every office should participate in Florida SHOTS. Information in the database helps you know what shots you need to provide a patient. You don't miss giving them vaccines they need or end up giving them vaccines they don't need. You don't have to wait for medical records to get to your clinic, and you can also input information that will help someone who sees the same patient at another office. Why not?"

### Computer-Based Training

Full training is available through a CD played on the office computer. As soon as an office calls the state, a computer disk with the training modules is mailed to that office. Within a matter of days, the office has the disk in hand and can train as their schedules allow. Again, staff can use the disk at any time, and they don't have to coordinate schedules to train during one session. Furthermore, no Internet connection is required for the training. Once training has been completed, the office notifies the state, and the account is activated.

All three training options offer unique benefits. If you've enrolled in Florida SHOTS (or are considering it), review these training options and pick which is best for the needs of your office. Then contact Florida SHOTS, and you'll be on your way to enjoying the benefits of 24/7 access to statewide immunization records, forecasting, reminder-recall features, and electronic blue forms.

To request Web-based training, computer-based training, or Florida SHOTS, call 877-888-SHOT.

## Welcome Aboard!

We here at Florida SHOTS would like to wish a warm welcome to the 139 practices that enrolled during the month of May 2005. A recent enrollee Hope Eilers, Office Nurse, Comprehensive Childcare Associates in Sarasota, says this about Florida SHOTS:

"We chose to enroll because Florida SHOTS is simply a good tracking system. It's much easier than our old system. I think other offices should enroll without a doubt because of the ease of getting the records and finding the shots. This is a straightforward program. The training was fabulous, and the few times we have had questions, the answers came right away. Florida SHOTS is a great program."

### Editor's Note:

Congratulations to Dr. D. Scott Featherman of Comprehensive Childcare Associates who was just voted by his peers as the best doctor in Florida, 2005-2006 (in *Florida Monthly*)!

YES, please contact me to schedule a visit with a regional coordinator to enroll in Florida SHOTS.

Sign me up for electronic copies of *SHOTS Tracker*.

EMAIL 1: \_\_\_\_\_

EMAIL 2: \_\_\_\_\_

EMAIL 3: \_\_\_\_\_

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

COUNTY: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

EMAIL: \_\_\_\_\_

NL:V1:17

## How Do I Enroll in Florida SHOTS?

### SIGN UP TODAY!

Fill out this information card and mail it back to us. Please include proper postage.

Call **(877) 888-SHOT**, or send an email to the help desk at **flshots@doh.state.fl.us** if you need more information.

So many enrollment options... and they're all FREE!



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NOW AVAILABLE ONLINE:

## Easy Enrollment Form

[www.flshots.com/Providers.html](http://www.flshots.com/Providers.html)

## Florida SHOTS Enrollment: Fast. Easy. Free.

Florida SHOTS (State Health Online Tracking System) is a free, statewide, centralized electronic immunization registry that helps health care providers and parents keep track of immunization records. Enroll today at <http://www.flshots.com>.

## E-Tracker

To receive this newsletter via email as well as regular mail, please fill out and return the tear-off card included in this newsletter. Include as many email addresses as you would like to receive the newsletter.

