

SHOTStracker



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If you would like more information
about how you can participate in
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The Florida Department of
Health Bureau of
Immunization

Bin A-11, 4052 Bald Cypress Way
Tallahassee, FL 32399-1719
PHONE (877) 888-SHOT
FAX (850) 922-4195
E-MAIL flshots@DOH.state.fl.us



I-TRENDS

Technology Tackles New Territory at Florida SHOTS

Data Uploads and HEDIS Assistance Become a Reality

The Florida SHOTS program has become well known among health-care providers for offering user-friendly, centralized, online immunization data throughout the state of Florida. Enrolled providers have free 24/7 access to patients' immunization histories, immediate identification of previously reported contraindications, and algorithms that use the most recent recommendations for childhood immunizations. They also enjoy automated 680 blue forms for school and day-care attendance, forecasts of the next required immunizations, and reminder and recall (which helps providers notify parents whose children are due or past due for immunizations).

As part of continued efforts to improve the quality and ease of Florida SHOTS, two new and exciting improvements are now available. These major project updates include: data upload for providers and HEDIS assistance for Health

Maintenance Organizations (HMOs). Both new developments advance the Florida SHOTS' mission of increasing immunization levels to eliminate vaccine-preventable diseases.

Data Upload

Since summer 2005, the Florida SHOTS' team has been piloting a data upload feature to allow health-care providers to upload their data in large quantities directly into Florida SHOTS. We are pleased to announce we have had great success with the pilot program and are now offering data upload capabilities to participating providers who are able to provide data to Florida SHOTS according to certain data file specifications.

During the pilot phase, two large regional private providers, a practice management software consultant, and the United States Air Force have worked with the Florida SHOTS team to accomplish successful data uploads for very large files containing many thousands of immunization records. Ultimately, over the next few years, the Florida SHOTS' goal

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Welcome Aboard!

We here at Florida SHOTS would like to wish a warm welcome to the 85 practices that enrolled January 1 through February 10, 2006. Recent enrollee Clara Eaton, RN, Boca Pediatric Group, Boca Raton, says this about Florida SHOTS:

"Honestly, I'm just ecstatic about Florida SHOTS. It is so well set up in terms of the organization of the system. I like that you can enter in shots by type or by date on the historical page. That flexibility accommodates a range of data entry styles. The whole system is very user friendly. I really appreciate it, and I'm so happy about being on the registry.

Our doctors heard about Florida SHOTS at a meeting they attended. We found out more information on the Web site and in the mail. We chose to enroll because in our summer rush, we have to pay someone just to do the 680s. Getting onto Florida SHOTS is an initial investment in time, but it pays off in the long run, and it will help with summer checkups. We also have a lot of patients who are referred to us who come without their shot records. It is so nice just to look them up in the system without having to wait for their records.

The Florida SHOTS help desk staff has been so friendly and helpful. We've contacted the help desk twice, and they called us right back. I really appreciate Florida SHOTS."

Peer-to-Peer Promotion Begins



Drs. Julia and Louis St. Petery with staff

At Florida SHOTS, we appreciate all of you who are actively using the registry and helping to protect Florida's children from vaccine-preventable diseases.

As health-care providers, we understand how important it is to hear about the tools that are helping other practices deliver the best patient care. Our latest advertising and direct-mail marketing campaign features two pediatric offices and the reasons they recommend Florida SHOTS to all health-care providers.



Dr. Lisa A. Cosgrove
Atlantic Coast Pediatrics

We would like to express great thanks to these two offices for speaking on our behalf. The first is the office of Drs. Louis and Julia St. Petery in Tallahassee. The second is Atlantic Coast Pediatrics in Merritt Island. These offices allowed us to set up a photo shoot in their office during their lunch hour and photograph the staff. Each person who was photographed also took the time to tell us what they think Florida SHOTS' best feature is and why they think other practices should enroll in the registry.

Both offices were wonderful to work with, and we were able to come away with some great photos and feedback. You will also see in this campaign that the Florida Pediatric Society endorses Florida SHOTS, a relationship we've been pleased to develop over the past year.

Thank you to all who participated in the development of this campaign and to all of you who are passing the word along to your peers that Florida SHOTS benefits your practice and your patients!

You Said It



It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. So each issue we'll share with you what some of our top users are saying about the registry. This feature interview was conducted with Susan Bingham, Office Manager, Lynne Ellis, MD, in St. Petersburg, whose office enrolled spring 2004.

What do you think is the best feature of the registry for your office?

What we like best is that during the busy back-to-school

season, we're able to get to the computer and print the blue 680 form in a matter of seconds. A very close second best is that when new patients come in, we can pull up their shot records.

What do you think is the best feature of the registry for your patients?

They don't have to wait when they need a new shot record, and if they go to a new pediatrician, their shot record can be ready instantly.

If another doctor's office were to call and ask you why they should enroll in the registry, what would you say?

Once you get in the habit of entering patients as they come, it's so easy to print their shot records. At first it takes some time, but once you've gotten into the routine, it really makes everything easier. Whenever we call the Florida SHOTS help desk with an issue, they're really great about taking care of it for us.

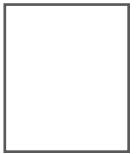
Did You Know?

Florida SHOTS recently completed a successful data upload pilot program. (See cover story.) This capability is now being offered to other Florida SHOTS users. Visit www.flshots.com/forms.html, call 877-888-SHOT, or email flshots@doh.state.fl.us for detailed file specifications and electronic formats that are required to have your immunization data uploaded into the Florida SHOTS registry.

Tech Tips

Q: Is there a way for our practice to determine how much vaccine we use during a specified timeframe?

A: Yes! Florida SHOTS now has a new report you can use to track vaccine usage called the "Vaccine Utilization Report." This report is listed under the new "Reports and Extracts" sub-menu. Simply specify the date range to report on, the vaccine type(s) and VFC eligibility (if any—you do not have to be a VFC provider to use this report) criteria to filter by, and the sort type, and you will be able to view and print or download the report to an Excel spreadsheet. For more information on using the report, please download a new copy of the user's guide, located under the "Customer Support" menu.



The Florida Department of Health Bureau of Immunization
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is to maximize this type of data automation. The United States Air Force also has been extremely helpful and cooperative with the upload of nearly 14,000 children and 250,000 shots into Florida SHOTS. Their medical records contractor submitted records that date back to 1989 for the initial data load, which was completed February 2, 2006. Plans are to receive monthly updates of all children's shots administered in Florida Air Force clinics, so that the information will continually be loaded into the system. This will allow Florida SHOTS' users the additional benefit of accessing the wealth of features within Florida SHOTS without the need to add historical immunization records. This development is also of great assistance with dual data entry.

The Florida SHOTS' team encourages health-care providers to review the documents pertaining to this new system capability and to contact us for additional information and participation in this exciting development.

Data upload requirements, including file specifications, are available at www.flshots.com/forms.html or by calling 877-888-SHOT or emailing flshots@doh.state.fl.us.

HEDIS Assistance for HMOs

Data from Florida SHOTS can now be shared with HMOs to help them gather immunization information for the Health Plan Employer Data

and Information Set (HEDIS) measures. HEDIS is a nationally recognized quality measure for HMO accreditation. Accrediting organizations include the National Committee for Quality Assurance, the American Accreditation Health Care Commission, and the Joint Commission on Accreditation of Health Care Organizations.

A data sharing agreement has been finalized that, upon execution, will allow HMOs to submit requests for immunization data on children who are members of their health plans. This electronic exchange of data will save time-consuming manual chart reviews in which HMO representatives research paper medical records to find immunization histories for children. Most importantly, this electronic data exchange will help improve childhood immunization levels, and this benefits all children.

To participate in this important initiative, your HMO will need to obtain the HMO Bulk Data Request Data Sharing Agreement as well as instructions on submitting data in a specific file structure and setting up a secure file transport process with the Department of Health (downloadable from www.flshots.com/forms.html). For more information on how to participate in this important initiative, please send an e-mail to flshots@doh.state.fl.us, or call the Florida SHOTS enrollment desk at 1-877-888-SHOT (7468).

Top 15 Spotlight

We'd like to commend the following practices for hitting our "Top 15 by Daily Usage" chart as of February 10, 2006. Thank you for your support of the registry!

1. Alliance Pediatrics – Gainesville
2. Pediatric Professional Associates – Miami
3. Diagnostic Clinic – Clearwater
4. Carithers Pediatric Group, PP – Jacksonville
5. North Florida Pediatrics Associates – Tallahassee
6. Pediatric Associates of Lakeland
7. Westchester Pediatrics – Miami
8. David Weiss, MD, PA – Jacksonville
9. Boca Pediatrics Group – Boca Raton
10. UF Pediatric Primary Care – Gainesville
11. Family Health Centers of SWF – Ft. Myers
12. ORH Pediatric Outpatient Practice – Orlando
13. Altamonte Pediatrics – Altamonte Springs
14. Lynne Ellis, MD, PA – St. Petersburg
15. Healthpoint Medical Group – Brandon

YES, please contact me to schedule a visit with a regional coordinator to enroll in Florida SHOTS.

Sign me up for electronic copies of *SHOTS Tracker*.

EMAIL 1: _____

EMAIL 2: _____

CONTACT NAME: _____

OFFICE NAME: _____

ADDRESS: _____

CITY: _____

COUNTY: _____ ZIP: _____

PHONE: _____ FAX: _____

EMAIL: _____

NL:V2:11

How Do I Enroll in Florida SHOTS?

SIGN UP TODAY!

Fill out this information card and mail it back to us. Please include proper postage.

Call **(877) 888-SHOT**, or send an email to the help desk at **flshots@doh.state.fl.us** if you need more information.

So many enrollment options... and they're all FREE!



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NOW AVAILABLE ONLINE:

Easy Enrollment Form

www.flshots.com/Providers.html

Florida SHOTS Enrollment: Fast. Easy. Free.

Florida SHOTS (State Health Online Tracking System) is a free, statewide, centralized electronic immunization registry that helps health care providers and parents keep track of immunization records. Enroll today at <http://www.flshots.com>.

E-Tracker

To receive this newsletter via email as well as regular mail, please fill out and return the tear-off card included in this newsletter. Include as many email addresses as you would like to receive the newsletter.

